



NationalCenter
f o r S c h o o l L e a d e r s h i p

Henrico County Public Schools
Parent Survey Results - Division Summary

Report prepared by:
National Center for School Leadership

Prepared for:
Henrico County Public Schools - Spring 2010

A. ACADEMICS

Overall Dimension - School Pride

Perspective	Actual	% of Responses	
		Unfavorable	Favorable
National Data - All Responses	246,091	20	80
<i>Henrico County Public Schools - All Responses</i>	130,868	9	91
National Data - Elementary Schools	147,736	7	93
<i>Henrico County Public Schools - All Elementary Schools</i>	79,912	7	93
National Data - Middle Schools	58,549	12	88
<i>Henrico County Public Schools - All Middle Schools</i>	31,320	11	89
National Data - High Schools	52,223	15	85
<i>Henrico County Public Schools - All High Schools</i>	29,552	14	86

1 . I consider my child's school to be an excellent school.

Perspective	Actual	% of Responses	
		Unfavorable	Favorable
National Data - All Responses	30,117	7	93
<i>Henrico County Public Schools - All Responses</i>	15,806	6	94
National Data - Elementary Schools	18,281	4	96
<i>Henrico County Public Schools - All Elementary Schools</i>	9,758	3	97
National Data - Middle Schools	7,055	9	91
<i>Henrico County Public Schools - All Middle Schools</i>	3,718	9	91
National Data - High Schools	6,257	13	87
<i>Henrico County Public Schools - All High Schools</i>	3,513	12	88

2 . I understand the school’s academic expectations for my child.

Perspective	Actual	% of Responses	
		Unfavorable	Favorable
National Data - All Responses	31,206	5	95
Henrico County Public Schools - All Responses	16,353	4	96
National Data - Elementary Schools	18,545	3	97
Henrico County Public Schools - All Elementary Schools	9,870	2	98
National Data - Middle Schools	7,490	5	95
Henrico County Public Schools - All Middle Schools	3,968	4	96
National Data - High Schools	6,719	7	93
Henrico County Public Schools - All High Schools	3,768	6	94

3 . My child gets the support he/she needs at school.

Perspective	Actual	% of Responses	
		Unfavorable	Favorable
National Data - All Responses	39,582	9	91
Henrico County Public Schools - All Responses	15,424	8	92
National Data - Elementary Schools	18,024	6	94
Henrico County Public Schools - All Elementary Schools	9,613	5	95
National Data - Middle Schools	6,921	12	88
Henrico County Public Schools - All Middle Schools	3,597	10	90
National Data - High Schools	6,056	17	83
Henrico County Public Schools - All High Schools	3,362	14	86

4 . My child's school does an excellent job of educating students.

Perspective	Actual	% of Responses	
		Unfavorable	Favorable
National Data - All Responses	28,598	8	92
Henrico County Public Schools - All Responses	14,985	6	94
National Data - Elementary Schools	17,536	4	96
Henrico County Public Schools - All Elementary Schools	9,344	4	96
National Data - Middle Schools	6,725	10	90
Henrico County Public Schools - All Middle Schools	3,511	8	92
National Data - High Schools	5,778	14	86
Henrico County Public Schools - All High Schools	3,258	12	88

5 . My child's school is superior to other schools in the area.

Perspective	Actual	% of Responses	
		Unfavorable	Favorable
National Data - All Responses	23,530	16	84
Henrico County Public Schools - All Responses	12,198	16	84
National Data - Elementary Schools	14,062	12	88
Henrico County Public Schools - All Elementary Schools	7,447	11	89
National Data - Middle Schools	5,657	19	81
Henrico County Public Schools - All Middle Schools	2,945	20	80
National Data - High Schools	5,031	24	76
Henrico County Public Schools - All High Schools	2,761	25	75

6 . Public schools do an excellent job of educating students.

Perspective	Actual	% of Responses	
		Unfavorable	Favorable
National Data - All Responses	21,745	11	89
Henrico County Public Schools - All Responses	13,471	9	91
National Data - Elementary Schools	13,107	8	92
Henrico County Public Schools - All Elementary Schools	8,194	7	93
National Data - Middle Schools	5,180	12	88
Henrico County Public Schools - All Middle Schools	3,278	11	89
National Data - High Schools	4,739	15	85
Henrico County Public Schools - All High Schools	3,038	12	88

7 . The school does a great job of challenging my child to his/her full potential.

Perspective	Actual	% of Responses	
		Unfavorable	Favorable
National Data - All Responses	23,100	14	86
Henrico County Public Schools - All Responses	14,663	13	87
National Data - Elementary Schools	16,930	11	89
Henrico County Public Schools - All Elementary Schools	8,983	10	90
National Data - Middle Schools	6,652	17	83
Henrico County Public Schools - All Middle Schools	3,483	15	85
National Data - High Schools	5,903	21	79
Henrico County Public Schools - All High Schools	3,285	17	83

8 . The school makes effective use of technology for instructional purposes.

Perspective	Actual	% of Responses	
		Unfavorable	Favorable
National Data - All Responses	27,429	9	91
Henrico County Public Schools - All Responses	14,516	7	93
National Data - Elementary Schools	16,308	6	94
Henrico County Public Schools - All Elementary Schools	8,742	5	95
National Data - Middle Schools	6,641	10	90
Henrico County Public Schools - All Middle Schools	3,560	8	92
National Data - High Schools	5,871	13	87
Henrico County Public Schools - All High Schools	3,329	11	89

9 . My child's school offers him/her opportunities to explore areas of interest outside the core content areas.

Perspective	Actual	% of Responses	
		Unfavorable	Favorable
National Data - All Responses	25,784	17	83
Henrico County Public Schools - All Responses	13,452	16	84
National Data - Elementary Schools	14,943	15	85
Henrico County Public Schools - All Elementary Schools	7,961	15	85
National Data - Middle Schools	6,228	20	80
Henrico County Public Schools - All Middle Schools	3,260	19	81
National Data - High Schools	5,869	17	83
Henrico County Public Schools - All High Schools	3,238	15	85

B. COMMUNICATION

Overall Dimension - Communication

Perspective	Actual	% of Responses	
		Unfavorable	Favorable
National Data - All Responses	175,831	8	92
<i>Henrico County Public Schools - All Responses</i>	92,737	7	93
National Data - Elementary Schools	107,316	5	95
<i>Henrico County Public Schools - All Elementary Schools</i>	57,183	4	96
National Data - Middle Schools	42,161	10	90
<i>Henrico County Public Schools - All Middle Schools</i>	22,229	9	91
National Data - High Schools	37,134	13	87
<i>Henrico County Public Schools - All High Schools</i>	20,801	12	88

10 . I am kept up-to-date on school activities and events.

Perspective	Actual	% of Responses	
		Unfavorable	Favorable
National Data - All Responses	30,433	8	92
<i>Henrico County Public Schools - All Responses</i>	15,881	7	93
National Data - Elementary Schools	18,636	4	96
<i>Henrico County Public Schools - All Elementary Schools</i>	9,840	3	97
National Data - Middle Schools	7,254	10	90
<i>Henrico County Public Schools - All Middle Schools</i>	3,788	9	91
National Data - High Schools	6,377	15	85
<i>Henrico County Public Schools - All High Schools</i>	3,527	14	86

11 . I feel well informed about my child's school life.

Perspective	Actual	% of Responses	
		Unfavorable	Favorable
National Data - All Responses	28,621	12	88
Henrico County Public Schools - All Responses	15,011	10	90
National Data - Elementary Schools	17,701	7	93
Henrico County Public Schools - All Elementary Schools	9,427	6	94
National Data - Middle Schools	6,690	16	84
Henrico County Public Schools - All Middle Schools	3,492	15	85
National Data - High Schools	5,935	21	79
Henrico County Public Schools - All High Schools	3,284	19	81

12 . I know how to get school information when I need it.

Perspective	Actual	% of Responses	
		Unfavorable	Favorable
National Data - All Responses	30,722	5	95
Henrico County Public Schools - All Responses	16,098	4	96
National Data - Elementary Schools	18,554	3	97
Henrico County Public Schools - All Elementary Schools	9,810	3	97
National Data - Middle Schools	7,453	6	94
Henrico County Public Schools - All Middle Schools	3,899	5	95
National Data - High Schools	6,609	8	92
Henrico County Public Schools - All High Schools	3,683	8	92

13 . I understand the school’s mission.

Perspective	Actual	% of Responses	
		Unfavorable	Favorable
National Data - All Responses	27,773	7	93
Henrico County Public Schools - All Responses	14,910	6	94
National Data - Elementary Schools	17,128	4	96
Henrico County Public Schools - All Elementary Schools	9,276	4	96
National Data - Middle Schools	6,597	8	92
Henrico County Public Schools - All Middle Schools	3,552	9	91
National Data - High Schools	5,761	12	88
Henrico County Public Schools - All High Schools	3,301	12	88

14 . My child's school makes effective use of technology as a means of communication.

Perspective	Actual	% of Responses	
		Unfavorable	Favorable
National Data - All Responses	28,886	8	92
Henrico County Public Schools - All Responses	15,309	7	93
National Data - Elementary Schools	17,277	7	93
Henrico County Public Schools - All Elementary Schools	9,211	5	95
National Data - Middle Schools	7,115	9	91
Henrico County Public Schools - All Middle Schools	3,782	8	92
National Data - High Schools	6,304	10	90
Henrico County Public Schools - All High Schools	3,553	9	91

15 . Overall, school information is communicated effectively.

Perspective	Actual	% of Responses	
		Unfavorable	Favorable
National Data - All Responses	29,396	8	92
Henrico County Public Schools - All Responses	15,528	6	94
National Data - Elementary Schools	18,020	5	95
Henrico County Public Schools - All Elementary Schools	9,619	3	97
National Data - Middle Schools	7,052	10	90
Henrico County Public Schools - All Middle Schools	3,716	9	91
National Data - High Schools	6,148	13	87
Henrico County Public Schools - All High Schools	3,453	11	89

C. DISCIPLINE AND RESPECT

Overall Dimension - Discipline and Respect

Perspective	Actual	% of Responses	
		Unfavorable	Favorable
National Data - All Responses	102,909	10	90
Henrico County Public Schools - All Responses	54,120	9	91
National Data - Elementary Schools	64,789	6	94
Henrico County Public Schools - All Elementary Schools	34,211	6	94
National Data - Middle Schools	24,754	14	86
Henrico County Public Schools - All Middle Schools	12,897	14	86
National Data - High Schools	20,625	17	83
Henrico County Public Schools - All High Schools	11,489	16	84

16 . My child's school involves me in the discipline of my child as needed.

Perspective	Actual	% of Responses	
		Unfavorable	Favorable
National Data - All Responses	25,418	7	93
Henrico County Public Schools - All Responses	13,426	6	94
National Data - Elementary Schools	16,250	4	96
Henrico County Public Schools - All Elementary Schools	8,634	4	96
National Data - Middle Schools	5,942	10	90
Henrico County Public Schools - All Middle Schools	3,110	9	91
National Data - High Schools	5,002	12	88
Henrico County Public Schools - All High Schools	2,782	11	89

17 . The discipline policy of my child's school is fair and effective.

Perspective	Actual	% of Responses	
		Unfavorable	Favorable
National Data - All Responses	26,099	10	90
Henrico County Public Schools - All Responses	13,699	10	90
National Data - Elementary Schools	16,462	6	94
Henrico County Public Schools - All Elementary Schools	8,692	6	94
National Data - Middle Schools	6,190	15	85
Henrico County Public Schools - All Middle Schools	3,199	16	84
National Data - High Schools	5,287	18	82
Henrico County Public Schools - All High Schools	2,955	18	82

18 . The school offers its students a safe environment to learn.

Perspective	Actual	% of Responses	
		Unfavorable	Favorable
National Data - All Responses	29,926	6	94
Henrico County Public Schools - All Responses	15,786	6	94
National Data - Elementary Schools	18,594	3	97
Henrico County Public Schools - All Elementary Schools	9,825	3	97
National Data - Middle Schools	7,193	9	91
Henrico County Public Schools - All Middle Schools	3,760	9	91
National Data - High Schools	6,252	12	88
Henrico County Public Schools - All High Schools	3,500	12	88

19 . My child's school does an excellent job dealing with student bullying.

Perspective	Actual	% of Responses	
		Unfavorable	Favorable
National Data - All Responses	21,466	18	82
Henrico County Public Schools - All Responses	11,209	17	83
National Data - Elementary Schools	13,483	13	87
Henrico County Public Schools - All Elementary Schools	7,060	12	88
National Data - Middle Schools	5,429	24	76
Henrico County Public Schools - All Middle Schools	2,828	24	76
National Data - High Schools	4,084	29	71
Henrico County Public Schools - All High Schools	2,252	27	73

D. HOMEWORK

Overall Dimension - Homework

Perspective	Actual	% of Responses	
		Unfavorable	Favorable
National Data - All Responses	81,492	13	87
Henrico County Public Schools - All Responses	44,473	13	87
National Data - Elementary Schools	51,259	8	92
Henrico County Public Schools - All Elementary Schools	28,079	8	92
National Data - Middle Schools	19,499	16	84
Henrico County Public Schools - All Middle Schools	10,533	17	83
National Data - High Schools	16,943	24	76
Henrico County Public Schools - All High Schools	9,653	25	75

20 . Oftentimes, my child's homework assignment requires interaction with me or others in our family.

Perspective	Actual	% of Responses	
		Unfavorable	Favorable
National Data - All Responses	28,644	14	86
Henrico County Public Schools - All Responses	14,956	16	84
National Data - Elementary Schools	18,223	6	94
Henrico County Public Schools - All Elementary Schools	9,559	6	94
National Data - Middle Schools	6,768	19	81
Henrico County Public Schools - All Middle Schools	3,476	22	78
National Data - High Schools	5,779	36	64
Henrico County Public Schools - All High Schools	3,193	39	61

21 . The amount of homework given to my child is appropriate.

Perspective	Actual	% of Responses	
		Unfavorable	Favorable
National Data - All Responses	24,944	14	86
Henrico County Public Schools - All Responses	14,839	14	86
National Data - Elementary Schools	15,586	10	90
Henrico County Public Schools - All Elementary Schools	9,316	10	90
National Data - Middle Schools	5,973	18	82
Henrico County Public Schools - All Middle Schools	3,554	18	82
National Data - High Schools	5,379	22	78
Henrico County Public Schools - All High Schools	3,236	22	78

22 . The level of difficulty associated with my child's homework is appropriate.

Perspective	Actual	% of Responses	
		Unfavorable	Favorable
National Data - All Responses	27,904	10	90
Henrico County Public Schools - All Responses	14,678	10	90
National Data - Elementary Schools	17,450	8	92
Henrico County Public Schools - All Elementary Schools	9,204	8	92
National Data - Middle Schools	6,758	12	88
Henrico County Public Schools - All Middle Schools	3,503	11	89
National Data - High Schools	5,785	15	85
Henrico County Public Schools - All High Schools	3,224	14	86

E. MONITORING STUDENT PROGRESS

Overall Dimension - Monitoring Student Progress

Perspective	Actual	% of Responses	
		Unfavorable	Favorable
National Data - All Responses	80,809	18	82
Henrico County Public Schools - All Responses	44,249	17	83
National Data - Elementary Schools	49,085	18	82
Henrico County Public Schools - All Elementary Schools	26,858	19	81
National Data - Middle Schools	20,212	14	86
Henrico County Public Schools - All Middle Schools	11,095	12	88
National Data - High Schools	18,023	18	82
Henrico County Public Schools - All High Schools	10,193	17	83

23 . I am informed of my child's academic progress on a regular basis.

Perspective	Actual	% of Responses	
		Unfavorable	Favorable
National Data - All Responses	29,267	10	90
Henrico County Public Schools - All Responses	15,527	9	91
National Data - Elementary Schools	18,077	6	94
Henrico County Public Schools - All Elementary Schools	9,693	4	96
National Data - Middle Schools	7,186	12	88
Henrico County Public Schools - All Middle Schools	3,751	12	88
National Data - High Schools	6,274	17	83
Henrico County Public Schools - All High Schools	3,422	17	83

24 . I regularly check my child's information (such as grades or attendance) using an online resource.

Perspective	Actual	% of Responses	
		Unfavorable	Favorable
National Data - All Responses	23,225	37	63
Henrico County Public Schools - All Responses	13,703	37	63
National Data - Elementary Schools	13,180	50	50
Henrico County Public Schools - All Elementary Schools	7,679	55	45
National Data - Middle Schools	6,252	20	80
Henrico County Public Schools - All Middle Schools	3,761	15	85
National Data - High Schools	5,885	21	79
Henrico County Public Schools - All High Schools	3,512	18	82

25 . It is very clear to me what the teacher(s) expect of my child in terms of school work.

Perspective	Actual	% of Responses	
		Unfavorable	Favorable
National Data - All Responses	28,317	10	90
Henrico County Public Schools - All Responses	15,019	8	92
National Data - Elementary Schools	17,828	6	94
Henrico County Public Schools - All Elementary Schools	9,486	5	95
National Data - Middle Schools	6,774	12	88
Henrico County Public Schools - All Middle Schools	3,583	11	89
National Data - High Schools	5,864	17	83
Henrico County Public Schools - All High Schools	3,259	14	86

F. OUTREACH AND ENGAGEMENT

Overall Dimension - Outreach and Engagement

Perspective	Actual	% of Responses	
		Unfavorable	Favorable
National Data - All Responses	171,665	7	93
Henrico County Public Schools - All Responses	91,243	6	94
National Data - Elementary Schools	107,778	4	96
Henrico County Public Schools - All Elementary Schools	57,406	4	96
National Data - Middle Schools	41,566	8	92
Henrico County Public Schools - All Middle Schools	21,732	8	92
National Data - High Schools	36,389	13	87
Henrico County Public Schools - All High Schools	20,259	12	88

26 . I am encouraged to participate in school activities.

Perspective	Actual	% of Responses	
		Unfavorable	Favorable
National Data - All Responses	27,678	10	90
Henrico County Public Schools - All Responses	14,690	9	91
National Data - Elementary Schools	17,683	5	95
Henrico County Public Schools - All Elementary Schools	9,450	4	96
National Data - Middle Schools	6,458	14	86
Henrico County Public Schools - All Middle Schools	3,351	14	86
National Data - High Schools	5,767	20	80
Henrico County Public Schools - All High Schools	3,182	20	80

27 . I am involved in the decisions that affect my child’s education.

Perspective	Actual	% of Responses	
		Unfavorable	Favorable
National Data - All Responses	27,727	10	90
Henrico County Public Schools - All Responses	14,702	9	91
National Data - Elementary Schools	17,052	8	92
Henrico County Public Schools - All Elementary Schools	9,055	6	94
National Data - Middle Schools	6,828	12	88
Henrico County Public Schools - All Middle Schools	3,596	10	90
National Data - High Schools	6,045	14	86
Henrico County Public Schools - All High Schools	3,339	13	87

28 . I am satisfied with the parental/guardian participation opportunities the school has to offer.

Perspective	Actual	% of Responses	
		Unfavorable	Favorable
National Data - All Responses	27,306	9	91
Henrico County Public Schools - All Responses	14,572	7	93
National Data - Elementary Schools	17,544	6	94
Henrico County Public Schools - All Elementary Schools	9,429	4	96
National Data - Middle Schools	6,434	12	88
Henrico County Public Schools - All Middle Schools	3,350	11	89
National Data - High Schools	5,527	15	85
Henrico County Public Schools - All High Schools	3,076	13	87

29 . I attend most school events offered to parents such as parent-teacher conferences and open houses.

Perspective	Actual	% of Responses	
		Unfavorable	Favorable
National Data - All Responses	28,505	8	92
Henrico County Public Schools - All Responses	14,788	10	90
National Data - Elementary Schools	17,828	4	96
Henrico County Public Schools - All Elementary Schools	9,334	5	95
National Data - Middle Schools	6,971	9	91
Henrico County Public Schools - All Middle Schools	3,528	11	89
National Data - High Schools	6,088	16	84
Henrico County Public Schools - All High Schools	3,284	21	79

30 . I believe that parental/guardian involvement is positively related to a child's achievement.

Perspective	Actual	% of Responses	
		Unfavorable	Favorable
National Data - All Responses	31,361	2	98
Henrico County Public Schools - All Responses	16,558	2	98
National Data - Elementary Schools	19,254	1	99
Henrico County Public Schools - All Elementary Schools	10,178	1	99
National Data - Middle Schools	7,803	2	98
Henrico County Public Schools - All Middle Schools	4,078	1	99
National Data - High Schools	6,874	3	97
Henrico County Public Schools - All High Schools	3,781	3	97

31 . There is an active Parent Associate (PTA, PTSA, PTO etc.) at my child's school.

Perspective	Actual	% of Responses	
		Unfavorable	Favorable
National Data - All Responses	29,088	4	96
Henrico County Public Schools - All Responses	15,933	3	97
National Data - Elementary Schools	18,417	2	98
Henrico County Public Schools - All Elementary Schools	9,960	2	98
National Data - Middle Schools	7,072	4	96
Henrico County Public Schools - All Middle Schools	3,829	3	97
National Data - High Schools	6,088	8	92
Henrico County Public Schools - All High Schools	3,597	4	96

G. QUALITY AND SATISFACTION

Overall Dimension - Quality and Satisfaction

Perspective	Actual	% of Responses	
		Unfavorable	Favorable
National Data - All Responses	83,485	9	91
Henrico County Public Schools - All Responses	44,477	8	92
National Data - Elementary Schools	52,707	6	94
Henrico County Public Schools - All Elementary Schools	28,069	5	95
National Data - Middle Schools	20,135	12	88
Henrico County Public Schools - All Middle Schools	10,553	11	89
National Data - High Schools	17,711	17	83
Henrico County Public Schools - All High Schools	9,889	15	85

32 . I am satisfied with the overall quality of the school that my child attends.

Perspective	Actual	% of Responses	
		Unfavorable	Favorable
National Data - All Responses	29,417	8	92
Henrico County Public Schools - All Responses	15,654	7	93
National Data - Elementary Schools	18,441	5	95
Henrico County Public Schools - All Elementary Schools	9,792	4	96
National Data - Middle Schools	7,167	10	90
Henrico County Public Schools - All Middle Schools	3,754	10	90
National Data - High Schools	6,336	14	86
Henrico County Public Schools - All High Schools	3,541	14	86

33 . My child's school does a very good job of meeting the needs of all its students.

Perspective	Actual	% of Responses	
		Unfavorable	Favorable
National Data - All Responses	26,098	12	88
Henrico County Public Schools - All Responses	13,840	11	89
National Data - Elementary Schools	16,696	8	92
Henrico County Public Schools - All Elementary Schools	8,894	7	93
National Data - Middle Schools	6,172	16	84
Henrico County Public Schools - All Middle Schools	3,212	14	86
National Data - High Schools	5,370	23	77
Henrico County Public Schools - All High Schools	2,973	20	80

34 . The school provides its students with a high quality education.

Perspective	Actual	% of Responses	
		Unfavorable	Favorable
National Data - All Responses	27,970	8	92
Henrico County Public Schools - All Responses	14,983	7	93
National Data - Elementary Schools	17,570	5	95
Henrico County Public Schools - All Elementary Schools	9,383	4	96
National Data - Middle Schools	6,796	10	90
Henrico County Public Schools - All Middle Schools	3,587	9	91
National Data - High Schools	6,005	14	86
Henrico County Public Schools - All High Schools	3,375	11	89

H. RESPONSIVENESS

Overall Dimension - Quality and Satisfaction

Perspective	Actual	% of Responses	
		Unfavorable	Favorable
National Data - All Responses	137,134	11	89
Henrico County Public Schools - All Responses	74,831	11	89
National Data - Elementary Schools	82,111	8	92
Henrico County Public Schools - All Elementary Schools	44,811	7	93
National Data - Middle Schools	34,388	14	86
Henrico County Public Schools - All Middle Schools	18,392	15	85
National Data - High Schools	32,941	17	83
Henrico County Public Schools - All High Schools	18,531	16	84

35 . I am satisfied with the services provided by my child’s guidance counselor.

Perspective	Actual	% of Responses	
		Unfavorable	Favorable
National Data - All Responses	22,996	13	87
Henrico County Public Schools - All Responses	12,900	12	88
National Data - Elementary Schools	13,818	8	92
Henrico County Public Schools - All Elementary Schools	7,801	8	92
National Data - Middle Schools	5,683	17	83
Henrico County Public Schools - All Middle Schools	3,096	17	83
National Data - High Schools	5,581	23	77
Henrico County Public Schools - All High Schools	3,209	21	79

36 . School staff is accessible.

Perspective	Actual	% of Responses	
		Unfavorable	Favorable
National Data - All Responses	28,306	6	94
Henrico County Public Schools - All Responses	15,043	6	94
National Data - Elementary Schools	17,973	3	97
Henrico County Public Schools - All Elementary Schools	9,555	3	97
National Data - Middle Schools	6,855	9	91
Henrico County Public Schools - All Middle Schools	3,569	9	91
National Data - High Schools	5,911	12	88
Henrico County Public Schools - All High Schools	3,268	11	89

37 . School staff is responsive to parental/guardian concerns.

Perspective	Actual	% of Responses	
		Unfavorable	Favorable
National Data - All Responses	27,683	8	92
Henrico County Public Schools - All Responses	14,721	7	93
National Data - Elementary Schools	17,636	5	95
Henrico County Public Schools - All Elementary Schools	9,355	4	96
National Data - Middle Schools	6,680	11	89
Henrico County Public Schools - All Middle Schools	3,497	11	89
National Data - High Schools	5,758	15	85
Henrico County Public Schools - All High Schools	3,204	14	86

38 . The school provides helpful information to my child about college and career planning.

Perspective	Actual	% of Responses	
		Unfavorable	Favorable
National Data - All Responses	15,177	24	76
Henrico County Public Schools - All Responses	8,510	23	77
National Data - Elementary Schools	7,393	24	76
Henrico County Public Schools - All Elementary Schools	4,207	23	77
National Data - Middle Schools	4,135	27	73
Henrico County Public Schools - All Middle Schools	2,240	28	72
National Data - High Schools	5,040	21	79
Henrico County Public Schools - All High Schools	2,830	20	80

39 . When I call my child’s guidance counselor, I get prompt feedback (if applicable).

Perspective	Actual	% of Responses	
		Unfavorable	Favorable
National Data - All Responses	17,004	12	88
Henrico County Public Schools - All Responses	9,826	11	89
National Data - Elementary Schools	9,276	8	92
Henrico County Public Schools - All Elementary Schools	5,401	8	92
National Data - Middle Schools	4,556	14	86
Henrico County Public Schools - All Middle Schools	2,608	14	86
National Data - High Schools	4,856	18	82
Henrico County Public Schools - All High Schools	2,798	16	84

40 . When my child has a problem at school, he or she knows who to talk with there.

Perspective	Actual	% of Responses	
		Unfavorable	Favorable
National Data - All Responses	25,968	11	89
Henrico County Public Schools - All Responses	13,831	10	90
National Data - Elementary Schools	16,015	8	92
Henrico County Public Schools - All Elementary Schools	8,492	7	93
National Data - Middle Schools	6,479	13	87
Henrico County Public Schools - All Middle Schools	3,382	13	87
National Data - High Schools	5,795	16	84
Henrico County Public Schools - All High Schools	3,222	15	85

I. SCHOOL CLIMATE

Overall Dimension - School Climate

Perspective	Actual	% of Responses	
		Unfavorable	Favorable
National Data - All Responses	343,340	38	62
Henrico County Public Schools - All Responses	183,754	5	95
National Data - Elementary Schools	219,742	25	75
Henrico County Public Schools - All Elementary Schools	116,932	3	97
National Data - Middle Schools	84,002	8	92
Henrico County Public Schools - All Middle Schools	44,005	7	93
National Data - High Schools	71,809	12	88
Henrico County Public Schools - All High Schools	39,999	11	89

41 . I feel welcome at my child's school.

Perspective	Actual	% of Responses	
		Unfavorable	Favorable
National Data - All Responses	29,341	6	94
Henrico County Public Schools - All Responses	15,662	5	95
National Data - Elementary Schools	18,611	4	96
Henrico County Public Schools - All Elementary Schools	9,874	3	97
National Data - Middle Schools	7,211	7	93
Henrico County Public Schools - All Middle Schools	3,773	7	93
National Data - High Schools	6,251	9	91
Henrico County Public Schools - All High Schools	3,469	9	91

42 . My child enjoys going to school.

Perspective	Actual	% of Responses	
		Unfavorable	Favorable
National Data - All Responses	29,227	8	92
Henrico County Public Schools - All Responses	15,550	8	92
National Data - Elementary Schools	18,601	5	95
Henrico County Public Schools - All Elementary Schools	9,877	4	96
National Data - Middle Schools	7,128	11	89
Henrico County Public Schools - All Middle Schools	3,719	11	89
National Data - High Schools	6,184	16	84
Henrico County Public Schools - All High Schools	3,407	17	83

43 . School facilities are well-maintained.

Perspective	Actual	% of Responses	
		Unfavorable	Favorable
National Data - All Responses	29,588	5	95
Henrico County Public Schools - All Responses	15,716	6	94
National Data - Elementary Schools	18,779	3	97
Henrico County Public Schools - All Elementary Schools	9,938	2	98
National Data - Middle Schools	7,266	7	93
Henrico County Public Schools - All Middle Schools	3,793	7	93
National Data - High Schools	6,314	13	87
Henrico County Public Schools - All High Schools	3,472	15	85

44 . School policies and practices support child achievement.

Perspective	Actual	% of Responses	
		Unfavorable	Favorable
National Data - All Responses	28,385	5	95
Henrico County Public Schools - All Responses	15,180	5	95
National Data - Elementary Schools	18,148	3	97
Henrico County Public Schools - All Elementary Schools	9,688	3	97
National Data - Middle Schools	6,956	7	93
Henrico County Public Schools - All Middle Schools	3,646	7	93
National Data - High Schools	5,933	11	89
Henrico County Public Schools - All High Schools	3,273	10	90

45 . School staff acts consistently; they do as they say.

Perspective	Actual	% of Responses	
		Unfavorable	Favorable
National Data - All Responses	26,804	9	91
Henrico County Public Schools - All Responses	14,359	8	92
National Data - Elementary Schools	17,411	5	95
Henrico County Public Schools - All Elementary Schools	9,302	4	96
National Data - Middle Schools	6,454	12	88
Henrico County Public Schools - All Middle Schools	3,369	11	89
National Data - High Schools	5,442	19	81
Henrico County Public Schools - All High Schools	3,011	17	83

46 . School staff is courteous and helpful.

Perspective	Actual	% of Responses	
		Unfavorable	Favorable
National Data - All Responses	28,816	5	95
Henrico County Public Schools - All Responses	15,425	5	95
National Data - Elementary Schools	18,379	3	97
Henrico County Public Schools - All Elementary Schools	9,784	3	97
National Data - Middle Schools	7,062	7	93
Henrico County Public Schools - All Middle Schools	3,698	6	94
National Data - High Schools	6,074	10	90
Henrico County Public Schools - All High Schools	3,378	9	91

47 . Teachers at my child's school appear to be enthusiastic about teaching.

Perspective	Actual	% of Responses	
		Unfavorable	Favorable
National Data - All Responses	28,225	7	93
Henrico County Public Schools - All Responses	15,086	6	94
National Data - Elementary Schools	18,301	4	96
Henrico County Public Schools - All Elementary Schools	9,717	3	97
National Data - Middle Schools	6,870	10	90
Henrico County Public Schools - All Middle Schools	3,590	10	90
National Data - High Schools	5,687	14	86
Henrico County Public Schools - All High Schools	3,188	13	87

48 . The school encourages students to be responsible.

Perspective	Actual	% of Responses	
		Unfavorable	Favorable
National Data - All Responses	29,971	3	97
Henrico County Public Schools - All Responses	15,938	3	97
National Data - Elementary Schools	18,917	2	98
Henrico County Public Schools - All Elementary Schools	9,977	1	99
National Data - Middle Schools	7,488	4	96
Henrico County Public Schools - All Middle Schools	3,892	3	97
National Data - High Schools	6,422	6	94
Henrico County Public Schools - All High Schools	3,563	5	95

49 . The school recognizes students for their accomplishments.

Perspective	Actual	% of Responses	
		Unfavorable	Favorable
National Data - All Responses	28,891	4	96
Henrico County Public Schools - All Responses	15,509	4	96
National Data - Elementary Schools	18,486	3	97
Henrico County Public Schools - All Elementary Schools	9,850	2	98
National Data - Middle Schools	7,086	6	94
Henrico County Public Schools - All Middle Schools	3,706	5	95
National Data - High Schools	6,060	8	92
Henrico County Public Schools - All High Schools	3,398	8	92

50 . The school sets high learning standards for its students.

Perspective	Actual	% of Responses	
		Unfavorable	Favorable
National Data - All Responses	28,036	6	94
Henrico County Public Schools - All Responses	15,154	5	95
National Data - Elementary Schools	17,783	4	96
Henrico County Public Schools - All Elementary Schools	9,509	4	96
National Data - Middle Schools	6,901	7	93
Henrico County Public Schools - All Middle Schools	3,670	6	94
National Data - High Schools	6,008	11	89
Henrico County Public Schools - All High Schools	3,405	9	91

51 . The school's staff is committed to my child's education.

Perspective	Actual	% of Responses	
		Unfavorable	Favorable
National Data - All Responses	28,009	5	95
Henrico County Public Schools - All Responses	15,032	5	95
National Data - Elementary Schools	18,095	3	97
Henrico County Public Schools - All Elementary Schools	9,643	2	98
National Data - Middle Schools	6,780	7	93
Henrico County Public Schools - All Middle Schools	3,568	7	93
National Data - High Schools	5,773	12	88
Henrico County Public Schools - All High Schools	3,226	11	89

52 . My child’s school prepares him/her to be a good citizen.

Perspective	Actual	% of Responses	
		Unfavorable	Favorable
National Data - All Responses	28,047	5	95
Henrico County Public Schools - All Responses	15,145	5	95
National Data - Elementary Schools	18,231	2	98
Henrico County Public Schools - All Elementary Schools	9,773	2	98
National Data - Middle Schools	6,800	7	93
Henrico County Public Schools - All Middle Schools	3,581	6	94
National Data - High Schools	5,661	11	89
Henrico County Public Schools - All High Schools	3,209	11	89

J. SCHOOL PRIDE

Overall Dimension - School Pride

Perspective	Actual	% of Responses	
		Unfavorable	Favorable
National Data - All Responses	84,932	7	93
Henrico County Public Schools - All Responses	45,435	7	93
National Data - Elementary Schools	54,061	4	96
Henrico County Public Schools - All Elementary Schools	28,653	4	96
National Data - Middle Schools	20,823	10	90
Henrico County Public Schools - All Middle Schools	10,877	11	89
National Data - High Schools	18,286	14	86
Henrico County Public Schools - All High Schools	10,247	15	85

53 . I would recommend my child's school to a friend seeking a school for their child.

Perspective	Actual	% of Responses	
		Unfavorable	Favorable
National Data - All Responses	28,542	9	91
Henrico County Public Schools - All Responses	15,288	9	91
National Data - Elementary Schools	18,153	6	94
Henrico County Public Schools - All Elementary Schools	9,608	5	95
National Data - Middle Schools	7,030	12	88
Henrico County Public Schools - All Middle Schools	3,683	12	88
National Data - High Schools	6,114	16	84
Henrico County Public Schools - All High Schools	3,451	16	84

54 . My child is proud of his/her school.

Perspective	Actual	% of Responses	
		Unfavorable	Favorable
National Data - All Responses	28,754	6	94
Henrico County Public Schools - All Responses	15,335	6	94
National Data - Elementary Schools	18,385	3	97
Henrico County Public Schools - All Elementary Schools	9,753	3	97
National Data - Middle Schools	7,003	9	91
Henrico County Public Schools - All Middle Schools	3,620	10	90
National Data - High Schools	6,160	12	88
Henrico County Public Schools - All High Schools	3,429	13	87

55 . My child's school is well regarded in the community.

Perspective	Actual	% of Responses	
		Unfavorable	Favorable
National Data - All Responses	27,636	7	93
Henrico County Public Schools - All Responses	14,812	7	93
National Data - Elementary Schools	17,523	4	96
Henrico County Public Schools - All Elementary Schools	9,292	3	97
National Data - Middle Schools	6,790	10	90
Henrico County Public Schools - All Middle Schools	3,574	10	90
National Data - High Schools	6,012	14	86
Henrico County Public Schools - All High Schools	3,367	15	85

K. CUSTOM QUESTIONS

Overall Dimension - Custom Questions

Perspective	Actual	% of Responses	
		Unfavorable	Favorable
Henrico County Public Schools - All Responses	103,707	15	85
Henrico County Public Schools - All Elementary Schools	63,625	11	89
Henrico County Public Schools - All Middle Schools	26,014	20	80
Henrico County Public Schools - All High Schools	24,247	21	79

56 . Students with disabilities are provided with appropriate support to meet their instructional needs.

Perspective	Actual	% of Responses	
		Unfavorable	Favorable
Henrico County Public Schools - All Responses	11,416	7	93
Henrico County Public Schools - All Elementary Schools	7,273	5	95
Henrico County Public Schools - All Middle Schools	2,649	7	93
Henrico County Public Schools - All High Schools	2,618	11	89

57 . My child has access to the internet outside of school.

Perspective	Actual	% of Responses	
		Unfavorable	Favorable
Henrico County Public Schools - All Responses	16,251	7	93
Henrico County Public Schools - All Elementary Schools	9,798	8	92
Henrico County Public Schools - All Middle Schools	4,096	6	94
Henrico County Public Schools - All High Schools	3,947	6	94

58 . I am satisfied with the quality of the school lunches.

Perspective	Actual	% of Responses	
		Unfavorable	Favorable
Henrico County Public Schools - All Responses	12,671	37	63
Henrico County Public Schools - All Elementary Schools	8,127	33	67
Henrico County Public Schools - All Middle Schools	3,031	46	54
Henrico County Public Schools - All High Schools	2,710	45	55

59 . I am satisfied with the transportation services provided for students.

Perspective	Actual	% of Responses	
		Unfavorable	Favorable
Henrico County Public Schools - All Responses	14,509	10	90
Henrico County Public Schools - All Elementary Schools	9,049	8	92
Henrico County Public Schools - All Middle Schools	3,601	14	86
Henrico County Public Schools - All High Schools	3,223	14	86

60 . I am satisfied with the leadership of the principal and administrative staff at my child's school.

Perspective	Actual	% of Responses	
		Unfavorable	Favorable
Henrico County Public Schools - All Responses	15,230	8	92
Henrico County Public Schools - All Elementary Schools	9,591	5	95
Henrico County Public Schools - All Middle Schools	3,707	10	90
Henrico County Public Schools - All High Schools	3,401	13	87

61 . I am satisfied with the vision and leadership of the Superintendent.

Perspective	Actual	% of Responses	
		Unfavorable	Favorable
Henrico County Public Schools - All Responses	12,132	7	93
Henrico County Public Schools - All Elementary Schools	7,664	5	95
Henrico County Public Schools - All Middle Schools	2,894	9	91
Henrico County Public Schools - All High Schools	2,719	12	88

62 . I am satisfied with the vision and leadership of the School Board.

Perspective	Actual	% of Responses	
		Unfavorable	Favorable
Henrico County Public Schools - All Responses	11,813	10	90
Henrico County Public Schools - All Elementary Schools	7,455	7	93
Henrico County Public Schools - All Middle Schools	2,839	13	87
Henrico County Public Schools - All High Schools	2,642	16	84

63 . Laptop repairs are completed within 24 hours.

Perspective	Actual	% of Responses	
		Unfavorable	Favorable
Henrico County Public Schools - All Responses	9,685	49	51
Henrico County Public Schools - All Elementary Schools	4,668	31	69
Henrico County Public Schools - All Middle Schools	3,197	59	41
Henrico County Public Schools - All High Schools	2,987	60	40